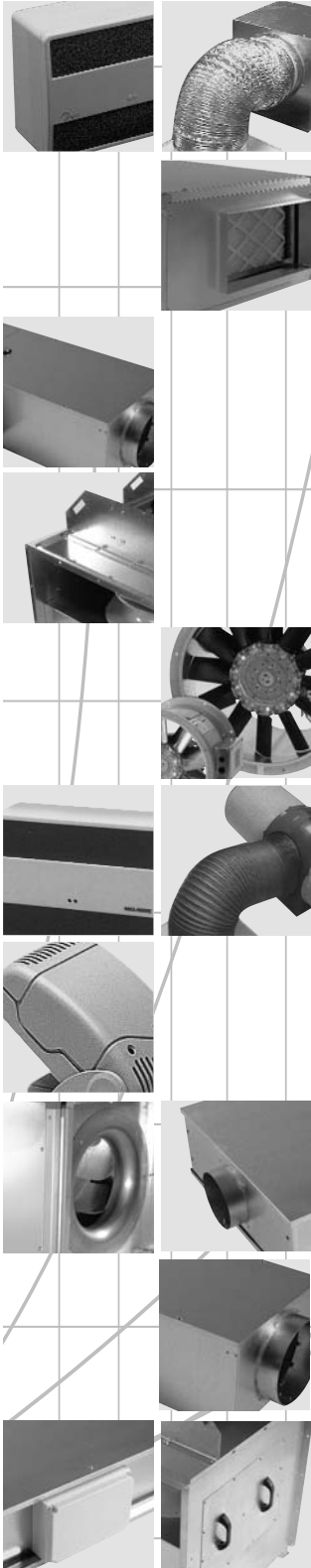


Warranty Guidance Notes



Introduction

Nuaire's products are guaranteed against failure as a consequence of faulty goods or workmanship. Such guarantee offered does not detract from the purchasers rights under the Sale Of Goods Act 1979.

Terms of warranty are as clause 9 of our standard terms and conditions of sale, and for the periods quoted in the relevant product literature the goods shall:

- be of satisfactory quality within the meaning of the sale of goods act 1979.
- be reasonably fit for the purpose described in the sellers documentation.
- be within the tolerances allowed by the appropriate BSI standards.

Nuaire's liability for breach of this warranty is limited to repairing or replacing the goods so that they shall comply with the warranty.

The warranty does not extend to:

- Damage caused by fair wear and tear.
- Installation carried out; contrary to the recommendations of the appropriate product instructions, to good engineering practice and to the recommendations of governing bodies such as CIBSE, HVCA & FETA.
- Failure due to lack of maintenance or maltreatment.

Extended Storage or Delayed Hand-over

As a manufacturer of products for installation within the building fabric, we are occasionally asked to advise on how to protect the product when it is stored or installed prior to building completion or final hand over.

General advice is as follows:

Fan products designed for environmental ventilation of a completed structure must not be used during site construction or the 'clean-up' period. Cement and plaster dust is extremely abrasive and can advance bearing wear.

Where fans are to be put in to service for commissioning they must be protected from the airborne contaminants prevalent under construction site conditions.

Where fans are to be put in to 'normal' service in a completed or part completed building the end user, tenant, occupier etc. must be informed of the maintenance requirements detailed in the relevant product installation and maintenance documents.

Where fans are to be stored or bonded for extensive periods either in warehouse, under site conditions or in the installed state we make the following additional recommendations;

- Motors should be stored at ambient temperatures between -16°C and +40°C and at relative humidity (RH) below 90%RH.
- Relax the belt tension on belt driven units.
- Turn fan and motor shafts at three monthly intervals to prevent the brinelling effect on the bearings.
Brinelling is a flattening or settlement of the shaft in the bearing housing.

For extensive storage periods and particularly where the motors may be exposed to high RH levels, special precautions and restart requirements may be required. For further advice contact the technical help line on 029 2085 8585.

The conditions above will apply and any deviation from them could nullify the warranty.

Extension of Warranty Term

Occasionally and particularly on large projects NUAIRE's warranty periods can fall short of the installing contractor's defects liability period. Extensions to the product warranty will be considered on the basis of;

1. 5% of order value for each twelve month period up to a maximum of five years with a minimum value of £250.00 per annum. Any such extension must be agreed and shown on the order acknowledgement. Or:
2. Our third party service engineers are available to visit a site within the standard warranty period to examine the goods in situ at a cost to be agreed with The Technical Support Department, they will;
 - a. Provide a condition report on each of the products seen and quote for any remedial works not covered by warranty
 - b. Prove and demonstrate any integrated control system e.g. Ecosmart or NUAIRE supplied frequency inverter etc.
 - c. Make recommendations on improvements, for control/application, future access, ongoing care and maintenance.
 - d. Quote for annual routine maintenance and NUAIRE's warranty will now commence from the date of the site service visit.

Contact the Technical Support Department on 02920 858585 for further details.

IMPORTANT

In the event of a claim the client will be asked to produce documented evidence to demonstrate that these conditions have been met and that routine maintenance, in accordance with the advice given in the product literature has been applied.

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